

Replies to solicitor from representees

**Cllr Karen Howkins**

**Sent:** 05 April 2023 12:45

Dear Mr Edge

Thank you for taking the time to write to me.

I take on board your comments and look forward to discussing it on the 27<sup>th</sup> April.

Regards

Karen

Cllr Karen Howkins  
Ward - Laleham & Shepperton Green

**Nicola Rose**

**Sent:** 10 April 2023 11:38

Dear Mr Edge,

Thank you for your communication and the contents therein.

I would counter with the following observations –

I am assuming that, in order to operate the business, as it currently is, the owners must have applied and been granted a licence with similar stipulations to those listed in the application for the extension of opening hours.

You have helpfully set out the conditions for the licence extension. I query your paragraph that states ‘the application for the hours requested does not mean the premises will be open for all these hours’. I find this somewhat ambiguous as they would need to be open in order to serve ‘late night refreshments’, and to quote - i.e. delivery and collection of hot food and drinks and this does not include any sale of alcohol during these additional hours. I would point out that there is currently no alcohol on sale at these premises.

Also there is no mention of the ‘Al Fresco’ dining area that was outside on the pavement all of last summer. As a matter of interest has the council granted this area a licence and, what will happen to all these tables and chairs after 11 O’clock? Will the owners be putting the furniture away or will all the delivery people be able sit outside while waiting to collect their deliveries?

It would appear you miss one of my main objections, which is the coming and going of delivery bikes past my front door, which, currently provides an extreme noise nuisance, particularly as my bedroom is at the front of the house. This ‘noise pollution’ is only going to increase into the early hours of the morning if this extension is granted.

I would also like to comment on your list of increased robust measures accompanying this application, as I must presume these should already be in place under the conditions of the current licence.

I therefore comment as follows:-

- 1) Noise management plan – this needs to be explained in full as to how this will be managed, as there is no management of the noise at present.
- 2) Staff training and operations manual – Surely there should already be one.
- 3 & 4) Refusals log and Challenge 25 policy. Please explain what this means.
- 5) Signage to show respect for neighbours/carparking. There currently is no signage and there is no car parking, apart from bikes left on the pavement outside my front door.
- 6) Eat in – My comments above cover this and I re iterate my remarks concerning the 'Al Fresco' dining area.
- 7) Comprehensive training – I would assume this would already have been carried out.
- 8) Litter bins – There are currently no litter bins and no routine checks. As a matter of interest I pick up a lot of the litter.

I do not feel this has alleviated any of my concerns. It is just the usual rhetoric associated with this type of application and I have no intention of withdrawing my objections.

Yours sincerely  
Nichola Rose.